shayna lawson 770 15th Ave. San Francisco CA 94118

Sep 4th 2018

Via ECFS Marlene H. Dortch, Secretary Federal Communications Commission 445 12th Street, S.W. Washington, D.C. 20554

Re: In the Matter of Petition of USTelecom for Forbearance Pursuant to 47 U.S.C. Section 160(c); WC Docket No. 18-141; Category 1

Dear FCC,

I was so frustrated for years with having only 2 huge companies to choose from for my phone and internet service- the prices were outrageous, I never received good customer service and it was a slow internet speed. When I was given a choice for truly the fastest Wifi, a local company and amazing customer service I was, and am, thrilled with it. Not to mention its also at a better cost. It would be incredibly upsetting if competition wasnt supported and kept alive in this industry of internet & phone service. I was constantly frustrated with the product, the service & the price prior to having broadband. Please do not take that away, its just not right.

Thank you.

shayna lawson